



A fundamental and integral part of any successful Environmental Management System (EMS) is an effective communication procedure.

Bangor University will proactively promote environmental awareness and respond to relevant communications on our EMS, retaining documented information as evidence of our communications, as appropriate.

The response to serious environmental complaints, either verbal, written or via social media, will be managed and coordinated centrally by the University's Governance team and Press Office.

Our primary communications pathways and relevant actions are listed in the table below.

University Council and Executive	Annual Environment Report	Annually to the Executive	Committee papers	Chair of SSG
	Major Incidents	If and when required	Via the University Secretary	Head of Health, Safety and Campus Wellbeing
Contractors / Consultants (Building Services)	Code of Practice for Contractors which includes environmental practices	Upon appointment	In Document Pack and Campus Services induction sessions	Director of Estates and Campus Services
Contractors / Consultants (Non-building Services)	Procurement Strategy	Continuously online	Available online	Chief Financial Officer
Sustainability Strategy Group (SSG)	Annual Report Progress Reports Major Incidents EMS and SDG updates	For every meeting as applicable	Reports by the relevant officer	Chair

