

Procedures



To report a concern, please contact either studentservices@bangor.ac.uk or undeb@undebbangor.com in the first instance.

Initial or emerging concern about a student's behaviour or wellbeing:

Student approached by relevant staff member (Mentor/Senior Warden/Student Services/Academic staff member).

Concerns outlined and student encouraged to discuss issues.

Student given information relating to sources of professional support within the University.

Student and staff member agree a date to meet within 1 month to review the situation. Key points and actions will be recorded and communicated to the student within 5 working days.

Student responds and co-operates

Student accesses support

Student addresses any behaviour or conduct issues

Student does not respond and/or is unwilling to engage within the specified timeframe

Situation is discussed with the Head of Residential Life

